

# HP Integrity Servers Errata for Microsoft® Windows® 2003



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Part Number 5990-6870

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## Server Agent OIDs May Stop Responding After System Reboot

**Issue:** In rare cases (about 1 to 3%) after a system reboot, System Management Home Page may display NULL on many sections of the page. Similarly an SNMP walk on the following SNMP OIDs will not respond - .1.3.6.1.4.1.232.1.X, .1.3.6.1.4.1.232.2.X, .1.3.6.1.4.1.232.6.X.

**Workaround:**

1. Restart the SNMP service.
2. Click on Start->Programs->Administrative Tools->Services
3. On the list of services, right-click "SNMP Service" and select "Restart".
4. Click on "Yes" to confirm restarting of other services.

## Web Agent System Report page error

**Issue:** An error on the WebAgent's Report Page can occur if you have more IP Addresses than CPUs.

If an error occurs, the page shows an error condition and does not show any data past the CPU table header bar.

**Workaround:**

This is to be fixed in the next release. All data that is on the report page is displayed in other locations.

## ASR timeout value shown incorrectly

**Issue:** The Autorecovery section of System Management Homepage might show the default value of Timeout = 600 minutes.

This value is not correct.

**Workaround:**

The correct value should be:

Timeout= 10 minutes

Ignore the incorrect value.

The default value display is to be corrected in the future versions of HP Insight Management Agents.

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## Cluster node failure may stop foundation agents

**Issue:** About a week after removing a cluster node from the cluster or a resource from the cluster you may experience several error messages in the windows event log.

The IM Agents Foundation service might not be working properly.

**Workaround:**

Restart the Insight Management Foundation service within a week of removing a cluster node or resource on your cluster in all systems that belongs that cluster.

## NCU incorrect Wake on LAN (WoL) properties for AB352-60001

**Issue:** In NCU, under adapter property's advanced settings, "Wake on" property appears disabled on both ports for AB352-60001 core adapter in rx4640 (Hondo).

By default this card has WoL enabled on both ports.

Leaving WoL enabled does not cause any functional problems. If you need to disable WoL on a specific port:

**Workaround:**

1. Create an EFI partition from Windows OS

Copy the EFI configuration Utility (IBAUTIL64.efi) Itanium Processor Family Offline Diagnostics and Utilities (EMF) CD to the partition.

2. Boot to EFI.

Execute following command:

```
IBAUTIL64 -NIC=[x] -WOLD
```

## HBAnyware not supported on rx8620, rx7620 and Superdome

**Issue:** The HBAnyware utility is installed in conjunction with the lputil64 utility. The HBAnyware utility does not function properly on these systems and might report the following message in the Application event log:

"Faulting application rmsserver.exe"

**Workaround:**

Use lputil64.exe for controller configuration and maintenance.

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## Fibre Channel Utilities report installation failure

**Issue:** The installation application for the fibre channel utilities might report an installation failure when run from cp003654.exe or the Remote Deployment Utility.

**Workaround:**

3. Un-install the utilities from the "Add/Remove Programs" in the control panel.
4. Re-install the utilities using either the smart component (cp003654.exe) or the remote deployment utility.

## Fibre Channel Utilities do not work after un-installing the HP Top Tools agents (rx2600-2 and rx5670 only)

**Issue:** The HP Top Tools agents and the Fibre channel utilities share some common files.

When the Top Tools agents are un-installed, the shared files are no longer available to LPutil64.exe and HBAnyware utilities.

**Workaround:**

Re-install the utilities using either the smart component (cp003654.exe) or the remote deployment utility.

## Windows cannot be shut down, rebooted or execute a logoff

**Issue:** Cannot log off as a user, reboot Windows, or shut down Windows.

The background processes hplersvc.exe and hpler.exe are responsible for monitoring SCSI SNMP traps and logging trap events to the system event log. These services can malfunction, preventing Windows from logging off a user, rebooting or shutting down.

**Workaround:**

1. Click on Start->Programs->Administrative Tools->Services.
2. Double click HP Insight Management Service.
3. Click the Log On tab.
4. Uncheck the option "Allow service to interact with desktop" when the "Local System Account" is selected under "Log on as" section.